

Financial Assistance

Financial Assistance in the face of economic hardship can be obtained through many avenues. The first is from the Department of Social Services Temporary Assistance Program which offers multiple programs and lasts for a maximum of 5 years. Some offered programs are Family Assistance, HEAP, Safety Net Assistance, Emergency Assistance, and Medical Assistance. The Office for the Aging also offers a Weatherization Referral and Packaging Program to the elderly to assist them in reducing energy waste in their homes. The Office for the Aging may also offer additional financial assistance options for the elderly.

Catholic Charities

Catholic Charities offers financial assistance to those in need as well as operating food banks and shelters. Please refer to the Catholic Charities section for local contact information.

Salvation Army

Local offices may provide emergency financial assistance as well as emergency shelters or can refer individuals to an office or organization that does provide such assistance. There are also multiple programs to assist with non-financial needs and programs specifically for youth, the elderly, men, and women.

2-1-1 Information and Referral Service

Family and Children's Services of the
Capital Region
650 Warren St.
Albany, NY 12208

Ph: 2-1-1

Ph: 518-462-6531

Fax: 518-462-0181

Website: www.capitalcounseling.org

This is an information and referral service that covers the Northeast Region of New York State. This service provides information on available emergency services and services for the disabled, impaired, and their caregivers.

American Red Cross of Northeastern New York

33 Everett Rd.

Albany, NY 12205

Ph: 518-458-8111

Website: www.redcrossneny.org

Bethesda House

834 State St
Schenectady, NY 12307

Ph: 518-374-7873

Email: mmabethesda@nycap.rr.com

Website: <http://bethesdahouseschenectady.org>

United Way of the Greater Capital Region

P.O. Box 13865
Albany, NY 12212

Ph: 518-456-2200

Fax: 518-456-2839

Website: www.unitedwaygcr.org

Fulton County

Fulmont Community Action Agency, Inc. - Fort Plain Office
200 Canal st.
Fort Plain, NY 13339

Ph: 518-993-3230

Fax: 518-993-3230

Email: akollarfulmont@yahoo.com

Website: www.fulmont.org

A food pantry, emergency shelter, HEAP and FEMA services, and tax preparation assistance is provided to those who are eligible in Fulton and Montgomery Counties.

Warren County

North Country Ministry
32 Circle Ave.
P.O. Box 111
North Creek, NY 12853

Ph: 518-251-4460

Fax: 518-251-5483

Email: ncm32@frontier.net

Website: www.northcountryministry.org

This organization assists with housing, furniture, clothing, emergency financial assistance, and counseling in Warren County.

New York State Community Action Association Programs

This program provides programs to assist low-income families, those who cannot meet basic needs or require emergency assistance, and need training or assistance to obtain employment. These programs also act as an advocate for low-income individuals.

Albany County

Albany Community Action Partnership
333 Sheridan Ave.
Albany, NY 12206

Ph: 518-463-3175

Fax: 518-463-8185

Website: www.albanycap.org

Columbia County

Columbia Opportunities, Inc.
540 Columbia St.
Hudson, NY 12901

Ph: 518-828-4611

Website: www.columbiaopportunities.org

Fulton & Montgomery Counties

Fulmont Community Action Agency, Inc.
20 Park St.
P.O. Box 835
Fonda, NY 12068
Ph: 518-853-3011

Email: capdirector@yahoo.com

Website: www.fulmont.org

Greene County

Community Action of Greene County, Inc.
53 South Jefferson Ave.
Catskill, NY 12414

Ph: 518-943-9205

Email: fohle@cagcny.org

Website: www.cagcny.org

Rensselaer County

Commissions on Economic Opportunity for the Capital District Region, Inc.
2331 5th Ave.
Troy, NY 12180
Ph: 518-272-6012

Email: kgordon@ceo-cap.org

Website: www.ceo-cap.org

Saratoga County

39 Bath St.
PO Box 169
Ballston Spa, NY 12020

Ph: 518-288-3206

Email: info@saratogaeoc.org

Website: www.saratogaeoc.org

Schenectady County

Schenectady Community Action Program
913 Albany St.
Schenectady, NY 12307

Ph: 518-374-9181

Fax: 518-374-9190

Email: SCAPgen@nycapp.rr.com

Website: www.scapny.org

Schoharie County

Schoharie County Community Action
Program
795 East Main St. Suite 5
Cobleskill, NY 12043

Ph: 518-234-2568

Ph: 518-296-8523

Email: admin@sccapinc.org

Website: www.sccapinc.org

Warren & Hamilton Counties

Warren/Hamilton Counties Aceo, Inc.
190 Maple St.
P.O. Box 968
Glens Falls, NY 12801

Ph: 518-793-0638

Email: lackershoek@aol.com

Website: www.wahacaa.org

Washington County

Washington County EOC, Inc.
383 Broadway
Fort Edward, NY 12828

Ph: 518-746-2390

Email: jtarrantino@co.washington.ny.us

Website: www.washingtoncountyeoc.org

Credit Counseling**Consumer Credit Counseling of the Capital Region & Hudson Valley**

2 Computer Dr.
Albany, NY 12205

Ph: 518-482-2227

Ph: 1-800-479-6026

Fax: 518-482-2296

The counseling services offered through this agency include credit/debt counseling, bankruptcy counseling, credit report review, or counseling on HUD approved housing.

Heat/Electric Assistance**HEAP**

This is an assistance program that pays all or part of the cost associated with home heating to low income families or in an emergency situation. Services offered through HEAP are annual benefit programs, emergency assistance programs, and a furnace repair or replacement program. The program is open for a predetermined time each year. The New York State HEAP Hotline is 1- 800-342-3009. This is a program that can be accessed through the local Department of Social Services.

**New York State Electric and Gas
(NYSEG)**

P.O. Box 5220
Binghamton, NY 13902

Ph: 1-800-284-7988

Website: www.nyseg.com

NYSEG has multiple programs to assist customers in paying their bills, reducing fees, and locating other programs for assistance in paying for heating costs. Some of the NYSEG programs include Power Partners, to lower monthly bills and assist in paying late bills, Project SHARE, for the elderly and disabled in an energy related emergency, the One Less Worry Program that defers billing for a month in the event of a medical crisis, and programs to aid in interpretation and information access.

National Grid

300 Erie Blvd. West
Syracuse, NY 13202

Ph: 1-800-642-4272

Ph: 1-800-443-1837

TTY: 711

National Grid offers several programs to assist customers experiencing financial hardship. These programs include the Care & Share Fund, Consumer Advocate Teams, Consumer Appeals Team, and the Hospital and Customer Assistance Program for those that have been hospitalized and need a payment extension.

WRAP

This program is for individuals 60 years old and older who are eligible for HEAP and need assistance in making repairs to improve heating efficiency and reduce energy consumption. To access this program, eligible individuals can contact their local Department of Social Services or the Office for the Aging.

Rental Assistance

The local Department of Social Services will have information regarding community rental assistance programs.

Department of Housing and Urban Development (HUD)

52 Corporate Circle
Albany, NY 12203
Ph: 518-464-4200
Fax: 518-464-4300

This organization provides assistance in making rental payments. The Albany Office has jurisdiction over the northeastern part of the state and can refer individuals to local offices.

Home Repair Assistance

The local Department of Social Services may have resources for emergency housing repairs.

Umbrella of the Capital District

9 N. Broadway
Schenectady, NY 12305

Ph: 518-346-5249

Fax: 518-346-3564

Email: info@theumbrella.org

Website: www.theumbrella.org

This organization provides a referral service to resources for the upkeep and maintenance of homes. This is not a free service

Tax Preparation Assistance

Volunteer Income Tax Assistance Program

United Way of the Greater Capital Region
One United Way P.O. Box 13865
Albany, NY 12212
Ph: 518-456-2200 x131
Fax: 518-456-2839

Websites: www.cashgreatercapitalregion.org

This program is offered in several locations and counties and is focused on ensuring that individuals receive all of the credits that are possible. For locations call the United Way or visit the website.

AARP Tax-Aide Program

Ph: 1-888-687-2277

Website: www.aarp.org/money/taxaide

This service provides free assistance in completing 1040 Income Taxes and common standard forms. This service is eligible to low and moderate income families and individuals with a focus on those over 60. To find a local facility, call the number or go to the website.